



**Qwest**  
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**Melissa E. Newman**  
Vice President – Federal Regulatory

May 1, 2007

Ms. Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, S.W.  
Washington, DC 20554

RE: Qwest ONA Nondiscrimination Report  
CC Docket No. 88-2, Phase 1, CC Docket No. 96-128

Dear Ms. Dortch:

Pursuant to the Federal Communications Commission's ("Commission") *Orders*<sup>1</sup> concerning Qwest Corporation's ("Qwest") Open Network Architecture ("ONA") Plans, Qwest hereby submits its ONA Nondiscrimination Report for the first quarter of 2007. This report includes both provisioning and maintenance results, and is broken down into the categories as mandated by the Commission in its *MO&O on Reconsideration*, Appendix B.

This report also includes the categories of Public Access Lines in accordance with the *Report and Order* implementing Section 276 of the Telecommunications Act of 1996.

Qwest is filing this report via the Commission's Electronic Comment Filing System in the above-mentioned proceedings<sup>2</sup>.

Please contact me if you have any questions.

Sincerely,

/s/ Melissa E. Newman

cc: Ms. Janice Myles (via e-mail at [janice.myles@fcc.gov](mailto:janice.myles@fcc.gov))

Attachment

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<sup>1</sup> See *In the Matter of Filing and Review of Open Network Architecture Plans*, Memorandum Opinion and Order, 5 FCC Rcd. 3103 (1990) and *Memorandum Opinion and Order on Reconsideration*, 5 FCC Rcd. 3084 (1990) ("*MO&O on Reconsideration*"). Also see, *In the Matter of Implementation of the Pay Telephone Reclassification and Compensation Provisions of the Telecommunications Act of 1996*, Report and Order, 11 FCC Rcd. 20541 (1996) ("*Report and Order*"), vacated in part, *Illinois Pub. Telecom Assoc. v. FCC*, 123 F.3d 693 (D.C. Cir. 1997).

Quarterly ONA Installation Detail Report  
Qwest  
QTR 1 2007

	AFFILIATE		ALL OTHERS	
A1 - Business				
Total Orders	148,343	Average Interval	102,050	Average Interval
Due Dates Missed	1,616	(In Days)	1,598	(In Days)
% Due Dates Missed	1.09%	3	1.57%	3
		0		0
A2 - PBX				
Total Orders	42	Average Interval	3,696	Average Interval
Due Dates Missed	21	(In Days)	321	(In Days)
% Due Dates Missed	4.99%	9	8.69%	17
		8		12
A3 - Centrex				
Total Orders	5,902	Average Interval	7,146	Average Interval
Due Dates Missed	138	(In Days)	120	(In Days)
% Due Dates Missed	2.34%	5	1.68%	6
		5		4
A4 - WATS				
Total Orders	86	Average Interval	880	Average Interval
Due Dates Missed	0	(In Days)	4	(In Days)
% Due Dates Missed	0.00%	6	0.45%	2
		7		3
A5 - Mobile				
Total Orders	No Activity	Average Interval	3	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	7
		No Activity		No Activity
A6 - Feature Group A				
Total Orders	3	Average Interval	24	Average Interval
Due Dates Missed	0	(in Days)	1	(in Days)
% Due Dates Missed	0.00%	1	4.17%	12
		No Activity		14
A7 - Foreign Exchange				
Total Orders	79	Average Interval	162	Average Interval
Due Dates Missed	6	(In Days)	7	(In Days)
% Due Dates Missed	7.59%	3	4.32%	3
		No Activity		8

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The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

Quarterly ONA Installation Detail Report  
Qwest  
QTR 1 2007

	AFFILIATE		ALL OTHERS	
B1 - Feature Group B				
Total Orders	No Activity	Average Interval	19	Average Interval
Due Dates Missed	No Activity	(In Days)	1	(In Days)
% Due Dates Missed	No Activity	No Activity	5.26%	16
		No Activity		30
B2 - Feature Group D				
Total Orders	No Activity	Average Interval	1,333	Average Interval
Due Dates Missed	No Activity	(In Days)	72	(In Days)
% Due Dates Missed	No Activity	No Activity	5.40%	18
		No Activity		16
B3 - DID				
Total Orders	127	Average Interval	1,682	Average Interval
Due Dates Missed	43	(In Days)	628	(In Days)
% Due Dates Missed	33.86%	15	37.34%	18
		6		9

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The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

Quarterly ONA Installation Detail Report  
Qwest  
QTR 1 2007

	AFFILIATE		ALL OTHERS	
C1 - Packet DDD Line				
Total Orders	2	Average Interval	42	Average Interval
Due Dates Missed	1	(In Days)	1	(In Days)
% Due Dates Missed	50.00%	13	2.38%	3
		No Activity		2
C2 - Packet Synchronous Access				
Total Orders	8	Average Interval	3,948	Average Interval
Due Dates Missed	0	(In Days)	373	(In Days)
% Due Dates Missed	0.00%	7	9.45%	12
		No Activity		8
C3 - Packet Asynchronous Access				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity

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The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

Quarterly ONA Installation Detail Report  
Qwest  
QTR 1 2007

	AFFILIATE		ALL OTHERS	
D1 - Protective Alarm				
Total Orders	1	Average Interval	39	Average Interval
Due Dates Missed	0	(In Days)	2	(In Days)
% Due Dates Missed	0.00%	3	5.13%	4
		No Activity		No Activity
D2 - Protective Relay				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity
D3 - Control Circuit				
Total Orders	No Activity	Average Interval	1	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	3
		No Activity		No Activity

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The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

Quarterly ONA Installation Detail Report  
Qwest  
QTR 1 2007

	AFFILIATE		ALL OTHERS	
E1 - Telegraph 75 Baud				
Total Orders	No Activity	Average Interval	13	Average Interval
Due Dates Missed	No Activity	(In Days)	3	(In Days)
% Due Dates Missed	No Activity	No Activity	23.08%	5
		No Activity		No Activity
E2 - Telegraph 150 Baud				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity

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The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

Quarterly ONA Installation Detail Report  
Qwest  
QTR I 2007

AFFILIATE			ALL OTHERS	
F1 - Voice, Non-Switched Line				
Total Orders	No Activity	Average Interval	3	Average Interval
Due Dates Missed	No Activity	(In Days)	1	(In Days)
% Due Dates Missed	No Activity	No Activity	33.33%	25
		No Activity		67
F2 - Voice, Switched Line				
Total Orders	10	Average Interval	673	Average Interval
Due Dates Missed	2	(In Days)	92	(In Days)
% Due Dates Missed	20.00%	7	13.67%	10
		No Activity		5
F3 - Voice, Switched Trunk				
Total Orders	No Activity	Average Interval	973	Average Interval
Due Dates Missed	No Activity	(In Days)	89	(In Days)
% Due Dates Missed	No Activity	No Activity	9.15%	12
		No Activity		14
F4 - Voice and Tone, Radio Land Line				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity
F5 - Data, Low Speed				
Total Orders	No Activity	Average Interval	16	Average Interval
Due Dates Missed	No Activity	(In Days)	3	(In Days)
% Due Dates Missed	No Activity	No Activity	18.75%	13
		No Activity		7
F6 - Basic Data and Voice				
Total Orders	No Activity	Average Interval	905	Average Interval
Due Dates Missed	No Activity	(in Days)	125	(in Days)
% Due Dates Missed	No Activity	No Activity	13.81%	18
		No Activity		5
F7 - Voice/Data PSN Access Tie Trunk				
Total Orders	No Activity	Average Interval	65	Average Interval
Due Dates Missed	No Activity	(In Days)	5	(In Days)
% Due Dates Missed	No Activity	No Activity	7.69%	16
		No Activity		14
F8 - Voice/Data SSN Access				
Total Orders	No Activity	Average Interval	62	Average Interval
Due Dates Missed	No Activity	(In Days)	5	(In Days)
% Due Dates Missed	No Activity	No Activity	8.06%	20
		No Activity		15
F9 - Voice/Data SSN Intermachine Trunk				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity
F10 - Data Extension, Voice Grade				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity

F1 ■ - Voice Grade Telephoto and Facsimile		No Activity		No Activity
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity
F12 - Protective Relay, Voice Grade				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity

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The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates

Quarterly ONA Installation Detail Report  
Qwest  
QTR ■ 2007

AFFILIATE			ALL OTHERS	
G1 - Program Audio, 200-3500 Hz				
Total Orders	No Activity	Average Interval	7	Average Interval
Due Dates Missed	No Activity	(In Days)	1	(In Days)
% Due Dates Missed	No Activity	No Activity	14.29%	5
		No Activity		No Activity
G2 - Program Audio, 100-5000 Hz				
Total Orders	No Activity	Average Interval	6	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	6
		No Activity		No Activity
G3 - Program Audio, 50-8000 Hz				
Total Orders	No Activity	Average Interval	12	Average Interval
Due Dates Missed	No Activity	(In Days)	3	(In Days)
% Due Dates Missed	No Activity	No Activity	25.00%	8
		No Activity		No Activity
G4 - Program Audio, 50-15000 Hz				
Total Orders	No Activity	Average Interval	6	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	14
		No Activity		No Activity

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The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

Quarterly ONA Installation Detail Report  
Qwest  
QTR 12007

AFFILIATE			ALL OTHERS	
H1 - TV Channel 1 Way 15 kHz Audio				
Total Orders	No Activity	Average Interval	73	Average Interval
Due Dates Missed	No Activity	(In Days)	15	(In Days)
% Due Dates Missed	No Activity	No Activity	20.55%	17
		No Activity		3
H2 - TV Channel 1 Way 5 kHz Audio				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity

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The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

Quarterly ONA Installation Detail Report  
Qwest  
QTR 1 2007

	AFFILIATE		ALL OTHERS	
I1 - Digital Voice Circuit				
Total Orders	3	Average Interval	18	Average Interval
Due Dates Missed	0	(In Days)	5	(In Days)
% Due Dates Missed	0.00%	4	27.78%	9
		No Activity		8
I2 - Digital Data, 2.4 kbps				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity
I3 - Digital Data, 4.8 kbps				
Total Orders	No Activity	Average Interval	4	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	19
		No Activity		No Activity
I4 - Digital Data, 9.6 kbps				
Total Orders	No Activity	Average Interval	79	Average Interval
Due Dates Missed	No Activity	(In Days)	1	(In Days)
% Que Dates Missed	No Activity	No Activity	1.27%	9
		No Activity		3
I5 - Digital Data, 56 kbps				
Total Orders	No Activity	Average Interval	6	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	4
		No Activity		3

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The first Average interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

Quarterly ONA Installation Detail Report  
Qwest  
QTR 1 2007

	AFFILIATE		ALL OTHERS	
J1 - Dedicated Hicap Digital, 1.544 mbps				
Total Orders	134	Average Interval	42,896	Average Interval
Due Dates Missed	33	(In Days)	5,115	(In Days)
% Due Dates Missed	24.63%	21	11.92%	13
		47		9

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The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.



Quarterly ONA Installation Detail Report  
Qwest  
QTR 1 2007

AFFILIATE			ALL OTHERS	
K1 - Dedicated Hicap Digital, 3.152 mbps				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity
K2 - Dedicated Hicap Digital, 6.312 mbps				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity
K3 - Dedicated Hicap Digital, 44,736 mbps				
Total Orders	12	Average Interval	2,827	Average Interval
Due Dates Missed	2	(In Days)	722	(In Days)
% Due Dates Missed	16.67%	32	25.54%	22
		No Activity		13
K4 - Dedicated Hicap Digital, >45 mbps				
Total Orders	4	Average Interval	313	Average Interval
Due Dates Missed	1	(In Days)	92	(In Days)
% Due Dates Missed	25.00%	18	29.39%	24
		No Activity		10

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The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

Quarterly ONA Installation Detail Report  
Qwest  
QTR 1 2007

	AFFILIATE		ALL OTHERS	
L1 - Smart PAL				
Total Orders	119	Average Interval	2	Average Interval
Due Dates Missed	5	(In Days)	0	(In Days)
% Due Dates Missed	4.20%	5	0.00%	1
		3		No Activity
L2 - Basic PAL				
Total Orders	186	Average Interval	3,705	Average Interval
Due Dates Missed	10	(In Days)	17	(In Days)
% Due Dates Missed	5.38%	10	0.46%	2
		8		2

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The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

Quarterly ONA Maintenance Report  
Qwest  
QTR 1 2007

	AFFILIATE	ALL OTHERS
A1 - Business		
Total Tickets	14	30
Average Interval in Hrs/Mns	2:41	2:32
A2 - PBX		
Total Tickets	16	358
Average Interval in Hrs/Mns	2:02	3:41
A3 - Centrex		
Total Tickets	16	37
Average Interval in Hrs/Mns	2:44	6:17
A4 - WATS		
Total Tickets	No Activity	2
Average Interval in Hrs/Mns	No Activity	1:49
A5 - Mobile		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
A6 - Feature Group A		
Total Tickets	No Activity	29
Average Interval in Hrs/Mns	No Activity	3:09
A7 - Foreign Exchange		
Total Tickets	35	104
Average Interval in Hrs/Mns	2:51	5:55

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Quarterly ONA Maintenance Report  
Qwest  
QTR 1 2007

	AFFILIATE	ALL OTHERS
B1 - Feature Group B		
Total Tickets	No Activity	2
Average Interval in Hrs/Mns	No Activity	2:52
B2 - Feature Group D		
Total Tickets	No Activity	86
Average Interval in Hrs/Mns	No Activity	1:36
B3 - DID		
Total Tickets	19	304
Average Interval in Hrs/Mns	3:31	5:13

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Quarterly ONA Maintenance Report  
Qwest  
QTR 1 2007

	AFFILIATE	ALL OTHERS
C1 - Packet DDD Line		
Total Tickets	No Activity	No Activity
Average Interval in Hrs Mns	No Activity	No Activity
C2 - Packet Synchronous Access		
Total Tickets	No Activity	43
Average Interval in Hrs Mns	No Activity	2:29
C3 - Packet Asynchronous Access		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity

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Quarterly ONA Maintenance Report  
Qwest  
QTR 1 2007

	AFFILIATE	ALL OTHERS
D1 - Protective Alarm		
Total Tickets	No Activity	14
Average Interval in Hrs Mns	No Activity	3:32
D2 - Protective Relay		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
D3 - Control Circuit		
Total Tickets	No Activity	No Activity
Average interval in Hrs/Mns	No Activity	No Activity

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Quarterly ONA Maintenance Report  
Qwest  
QTR 1 2007

	AFFILIATE	ALL OTHERS
E1 - Telegraph 75 Baud		
Total Tickets	No Activity	No Activity
Average Interval in Hrs Mns	No Activity	No Activity
E2 - Telegraph 150 Baud		
Total Tickets	No Activity	6
Average Interval in Hrs/Mns	No Activity	4:23

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Quarterly ONA Maintenance Report  
Qwest  
QTR 1 2007

	AFFILIATE	ALL OTHERS
F1 - Voice, Non-Switched Line		
Total Tickets	No Activity	16
Average Interval in Hrs/Mns	No Activity	2:59
F2 - Voice, Switched Line		
Total Tickets	118	731
Average Interval in Hrs/Mns	5:11	4:16
F3 - Voice, Switched Trunk		
Total Tickets	38	387
Average Interval in Hrs/Mns	1:48	2:21
F4 - Voice and Tone, Radio Land Line		
Total Tickets	1	45
Average Interval in Hrs/Mns	0:30	4:33
F5 - Data, Low Speed		
Total Tickets	No Activity	26
Average Interval in Hrs/Mns	No Activity	2:54
F6 - Basic Data and Voice		
Total Tickets	21	1,198
Average Interval in Hrs/Mns	2:35	3:23
F7 - Voice/Data PSN Access Tie Trunk		
Total Tickets	No Activity	61
Average Interval in Hrs/Mns	No Activity	1:22
F8 - Voice/Data SSN Access		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
F9 - Voice/Data SSN Intermachine Trunk		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
F10 - Data Extension, Voice Grade		
Total Tickets	No Activity	1
Average Interval in Hrs/Mns	No Activity	0:37
F11 - Voice Grade Telephoto and Facsimile		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
F12 - Protective Relay, Voice Grade		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity

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Quarterly ONA Maintenance Report  
Qwest  
QTR 1 2007

	AFFILIATE	ALL OTHERS
G1 - Program Audio, 200-3500 Hz		
Total Tickets	No Activity	9
Average Interval in Hrs/Mns	No Activity	3:26
G2 - Program Audio, 100-5000 Hz		
Total Tickets	No Activity	5
Average Interval in Hrs/Mns	No Activity	3:28
G3 - Program Audio, 50-8000 Hz		
Total Tickets	2	32
Average Interval in Hrs/Mns	4:08	5:39
G4 - Program Audio, 50-15000 Hz		
Total Tickets	No Activity	42
Average Interval in Hrs/Mns	No Activity	3:29

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Quarterly ONA Maintenance Report  
Qwest  
QTR 1 2007

	AFFILIATE	ALL OTHERS
H1 - TV Channel 1 Way 15 kHz Audio		
Total Tickets	2	12
Average Interval in Hrs/Mns	2:52	18:31
H2 - TV Channel 1 Way 5 kHz Audio		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity

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Quarterly ONA Maintenance Report  
Qwest  
QTR 1 2007

	AFFILIATE	ALL OTHERS
I1 - Digital Voice Circuit		
Total Tickets	2	15
Average Interval in Hrs/Mns	3:04	2:27
I2 - Digital Data, 2.4 kbps		
Total Tickets	No Activity	8
Average Interval in Hrs/Mns	No Activity	4:16
I3 - Digital Data, 4.8 kbps		
Total Tickets	No Activity	4
Average Interval in Hrs/Mns	No Activity	2:40
I4 - Digital Data, 9.6 kbps		
Total Tickets	No Activity	38
Average Interval in Hrs/Mns	No Activity	2:03
I5 - Digital Data, 56 kbps		
Total Tickets	3	1,330
Average Interval in Hrs/Mns	3:42	2:40

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Quarterly ONA Maintenance Report  
Qwest  
QTR 1 2007

	AFFILIATE	ALL OTHERS
J1 - Dedicated Hicap Digital, 1.544 mbps		
Total Tickets	201	13,110
Average Interval in Hrs/Mns	3:48	3:39

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Quarterly ONA Maintenance Report  
Qwest  
QTR 1 2007

	AFFILIATE	ALL OTHERS
K1 - Dedicated Hicap Digital, 3.152 mbps		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
K2 - Dedicated Hicap Digital, 6.312 mbps		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
K3 - Dedicated Hicap Digital, 44.736 mbps		
Total Tickets	No Activity	327
Average Interval in Hrs/Mns	No Activity	2:18
K4 - Dedicated Hicap Digital, >45 mbps		
Total Tickets	1	17
Average Interval in Hrs/Mns	2:21	8:38

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Quarterly ONA Maintenance Report  
Qwest  
QTR 1 2007

	AFFILIATE	ALL OTHERS
L1 - Smart PAL		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
L2 - Basic PAL		
Total Tickets	No Activity	No Activity
Average interval in Hrs/Mns	No Activity	No Activity

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Quarterly ONA Maintenance Report - Tickets with Due Dates  
Qwest  
QTR 1 2007

	AFFILIATE	ALL OTHERS
A1 - Business		
Total Tickets	27,387	25,286
Average Interval in Hrs/Mns	13:31	13:42
Due Dates Missed	3,981	3,842
% Due Dates Missed	14.54%	15.19%
A2 - PBX		
Total Tickets	90	564
Average Interval in Hrs/Mns	11:47	12:04
Due Dates Missed	12	75
% Due Dates Missed	13.33%	13.30%
A3 - Centrex		
Total Tickets	2,147	3,200
Average Interval in Hrs/Mns	14:18	14:01
Due Dates Missed	36 ■	523
% Due Dates Missed	16.81%	16.34%
A4 - WATS		
Total Tickets	No Activity	3
Average Interval in Hrs/Mns	No Activity	87:32:00
Due Dates Missed	No Activity	1
% Due Dates Missed	No Activity	33.33%
A5 - Mobile		
Total Tickets	No Activity	1
Average Interval in Hrs/Mns	No Activity	151:39:00
Due Dates Missed	No Activity	1
% Due Dates Missed	No Activity	100.00%
A6 - Feature Group A		
Total Tickets	No Activity	13
Average interval in Hrs/Mns	No Activity	16:55
Due Dates Missed	No Activity	1
% Due Dates Missed	No Activity	7.69%
A7 - Foreign Exchange		
Total Tickets	50	116
Average Interval in Hrs/Mns	15:18	15:27
Due Dates Missed	6	15
% Due Dates Missed	12.00%	12.93%

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Quarterly ONA Maintenance Report - Tickets with Due Dates  
Qwest  
QTR ■ 2007

	AFFILIATE	ALL OTHERS
E1 - Telegraph 75 Baud		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
Due Dates Missed	No Activity	No Activity
% Due Dates Missed	No Activity	No Activity
E2 - Telegraph 150 Baud		
Total Tickets	No Activity	30
Average Interval in Hrs/Mns	No Activity	19:40
Due Dates Missed	No Activity	6
% Due Dates Missed	No Activity	20.00%

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